

The Navy is implementing a new metric system for the Navy Fitness Program enterprise wide. CNRNDW is one of the regions to be the first to pilot this new exciting system. All Fitness centers throughout CNRNDW have new iPad touch screen check in systems at entrances to the Facilities

The name of the new system is Navy Fitness Director Management system, (NFDMS). NFDMS is a management system that tracks Activities and Attendance for Navy MWR Fitness Facilities.

What is this new system used for?

This system captures who our customers are, when they are utilizing our fitness facilities, and what their primary activities are. This enables us to more efficiently and more effectively meet the needs of our customers.

What type of information will it ask for?

The new check in system allows the patron to tell us:

- If they are male or female
- Their rank
- Why they are visiting the gym.

Why do we need to know this information?

Knowing who our patrons are, and what services they are using, helps to determine the following:

- 1) What services are being used the most. This helps focus our resources on what the customer wants and uses
- 2) How many patrons are using our facilities
- 3) When we need to reserve areas for Command PT, FEP and PRT's
- 4) Key operational hours

What happens if a group, command PT or FEP checks in as a group?

A separate sheet will be maintained at each front desk to record the group numbers as they enter.

As patrons become accustomed to checking in at the front desk one representative of the group can give the group number to the front desk attendant.

These numbers will be entered into the system manually each day.

Picture of check in screen

